

The background of the top half of the page is a dark, blue-toned image. It features a person's hands holding a smartphone, with various data visualizations overlaid. These include a line graph with multiple colored lines (red, yellow, green, blue) showing an upward trend, a pie chart with segments labeled '15%' and '35%', and a bar chart. The overall aesthetic is futuristic and data-driven.

**ACHIEVE THE
HIGHEST POSSIBLE
RETURN ON RESOURCES.**

SELF-SERVICE FLEET MANAGEMENT POWERED BY DIEBOLD NIXDORF ALLCONNECTSM SERVICES

Market factors are pressing financial organizations from all sides: low interest rates, complex regulations, new players in the market, changing consumer expectations and much more. Optimizing and transforming your self-service channel for this new reality is critical to continued success. Self-Service Fleet Management, powered by Diebold Nixdorf AllConnect Services, provides an experienced single point of contact to remove redundancies and make end-to-end management of your systems and software more efficient and profitable.

AVAILABLE

- 24 hours and 7 days a week
- Up to 99% availability
- Data-driven service delivery
- Predictive maintenance capabilities

EFFICIENT

- Proactive monitoring of events
- Optimized cash utilization
- Secure and compliant transactions

CONSUMER DRIVEN

- Personalized transactions
- Optimal transaction mix
- Innovative technology

When you partner with Diebold Nixdorf, you're gaining access to a world-leading end-to-end portfolio of solutions that can be tailored to meet your organization's unique needs.



Self-Service Fleet Management includes the following services:

MONITORING & EVENT MANAGEMENT

Monitoring & Event Management delivers automated, event-driven supervision of the self-service channel around the clock. Automated diagnostic tools trigger remote resolutions, often before there is a negative impact to the customer experience, and availability reporting provides complete network transparency.

FLEET SUPPORT

Consolidating your self-service channel management to a single point of contact (SPOC) improves uptime, speeds up remote diagnostics and incident resolution, and optimizes the use of on-site resources. Our global central knowledge database and native-speaking, specialized support staff ensure fast, appropriate responses to every challenge.

SOFTWARE LIFECYCLE MANAGEMENT

Software Lifecycle Management offers an integrated approach to managing the complete software stack, from design-driven development to active maintenance throughout the lifecycle. Benefit from patch management, software packaging and operational readiness testing, rollout scheduling, piloting, remote deployment, requirements management, release planning and more.

CASH RELATED SERVICES

Balancing the right mix of cash availability with the costs of cash-cycle management is not as easy as it sounds. End-to-end Cash-Related Services offer you strategies and solutions to ensure your organization avoids cash outages and optimizes efficiencies. A solution is tailored to your specific needs and challenges to consolidate your cash planning needs and potentially manage the entire cash supply chain, driving synergies that minimize costs.

SECURITY & COMPLIANCE

Security & Compliance is a multi-layered, holistic approach to network security, detecting physical and logical attacks in real time and maintaining compliance to the most current industry standards. Benefit from intrusion detection and protection, whitelisting, anti-skimming solutions, malware detection, encrypted PIN pad serial number tracking and retrieval and more to protect your most important asset: your consumers' personal transaction data.

SELF-SERVICE MARKETING

Properly maximizing the marketing potential of your ATM network increases the value of the entire self-service channel, and enables more and deeper connections to consumers while they're in a banking mindset. Self-Service Marketing offers tools that are compatible with existing CRM systems and enable consumer segmentation, personalized campaigns, interactive sales campaigns and detailed campaign statistics.

WHY DIEBOLD NIXDORF?

Diebold Nixdorf AllConnect Services offers transformative commerce services that provide tailored, end-to-end solutions with a customer-first view. We help banks, credit unions and retailers accelerate their performance on a global scale. Using the foundational strength of our top-rated, passionate and technically perfect support workforce, we consistently deliver ultra-secure transactions and services with upwards of 99% uptime. From maintenance operations to business solutions to data-driven insights, only Diebold Nixdorf AllConnect delivers the expertise and innovation that help businesses thrive by identifying today's efficiencies and tomorrow's opportunities.

**YOUR TEAM.
POWERED BY OURS.
CONTACT YOUR
DIEBOLD NIXDORF
REPRESENTATIVE
TODAY.**