



## **Top Five Tips for Point of Sale (POS) Transactions**

### **PUBLISHED VERSION**

*To enhance the security of the Point of Sale (POS) customer experience*

- Feel physically secure by ensuring there are no cameras around, no one suspicious is nearby, and no one is able to peak over your shoulder while you are entering your PIN. Notify a manager if anything appears unusual or unsafe.
- Secure your possessions (purse, bag, wallet, card and money) before, during and after the transaction. Don't hurry unnecessarily.
- Have your card in hand when approaching the Point of Sale device, and shield your hand when entering your PIN.
- Enter your PIN only once. Do not tell anyone what your PIN number is, not even the bank, cashier or police.
- Always maintain possession of your card except when the teller or cashier is using it to process your transaction.

Produced by the ATMIA Debit Council

